

Missoula International Airport E-Newsletter

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January 2019

TRAVEL ALERTS

- Road work will begin on airport surface streets this spring. Congestion possible. Please arrive two hours prior to departure.
- Per TSA regulations, curbside is for immediate pick-up and drop-off only — no parking or unattended vehicles are permitted. For extended passenger pick-up, use the short-term and cell phone parking lots.



Bear With Us...

We're on the path to a brand-new terminal — one step at a time!

The Missoula valley is growing, which means passengers are using MSO more than ever! We're working to build an airport that meets the needs of modern travelers to and from western Montana.

Below, you'll find updates on some of the enhancements we're working on right now.



Progress

In Progress...

- **Access Road – 50% Complete** (*Whoa, we're halfway there!*)
 - Underground utility work is now complete, which means that once the ground thaws, we'll be able to lay the pavement for the expanded terminal access road.
 - We'll be repaving all the roads in front of the terminal, but at least one usable lane will be open at all times.
 - There could be congestion in front of the terminal, so please check flight status online and plan to use the short-term parking lot or cell phone waiting lot.
 - Please remember the curbside area is for immediate pick-up and drop-off only — **no parking or unattended vehicles are permitted on the airport curbside**
- **Name the Bear – Voting Ends in February**

- Final voting for our *Name the Bear* contest wraps up at the end of February! Don't miss your chance to help give our beloved airport bear a name! Log on to www.flymissoula.com to cast your vote!

Already Done...

- **TSA Checkpoint – Complete**
 - The TSA checkpoint has been relocated to the middle of the terminal building for passenger convenience during construction.
 - Please use the middle entrance to the airport for quick access to the checkpoint.
- **Pre-Security Food and Beverage Option – Complete**
 - You spoke and we listened — Jedediah's restaurant now has a pre-security bar with grab-and-go food options in the bag claim area.
 - You can order from the full restaurant menu, and even enjoy a beer while you wait for your bag!
- **Meeting Arriving Passengers**
 - All arriving passengers can now be met in baggage claim. Use the "Baggage Claim" entrance on the east side of the building for the quickest access.
 - We also added extra seating next to Jedediah's grab-and-go bar for your convenience.
- **The Bear in Bag Claim – Complete**
 - Our famous airport bear is now enjoying his temporary home in baggage claim — take a moment to snap a selfie with him the next time you fly through MSO! Don't forget to tag your photo with #NameTheBearMSO
- **Wi-Fi Upgrade – Complete**
 - Wi-Fi at MSO is now faster, more reliable and finally accessible from the Alaska Airlines gate (Gate 5).
- **Airline Ticket Counters - Complete**
 - The airline ticket counters have been replaced with more efficient counters to create more space in the lobby for passengers, making it easier to check in and get around with your bags.

Coming Soon...

- We'll be relocating one of our boarding gates to make way for additional aircraft parking positions on the ramp.
- In February, we'll be demolishing the old TSA screening building to make way for the foundation of the "South Paw" of the new terminal.
- This spring, we will officially break ground on our new terminal — a momentous occasion!

Stay tuned for a special Ground Breaking & Name the Bear Ceremony!

Things to Know for Your Next Trip to MSO

Departing Flights

- Please plan to arrive extra early for your departing flight from MSO due to upcoming roadway work this spring.
- Passengers traveling on Alaska Air, Allegiant, and United, please be advised that ticket counter locations have shifted slightly within the terminal. Please follow on-site signage to find your ticket counter.
- Airlines recommend checking in at least 2 hours prior to your scheduled departure time.

Meeting Arriving Passengers

- We know you'll be anxious to pick up your arriving friends and relatives, but please remember that the curbside area is for immediate pick-up and drop-off only — no parking or unattended vehicles are permitted on the airport curbside.
- There is free parking for 15 minutes in our short-term lot, or you can use one of the handful of spaces in our cell phone waiting lot.
- If you are meeting an arriving passenger inside the terminal, please plan to do so in the bag claim area.
- Use the bag claim entrance on the East end of the building for faster, easier access.

A Big Missoula Thank You

- A big THANK YOU to our amazing TSA staff for continuing to provide exceptional service and dedication amid the government shutdown

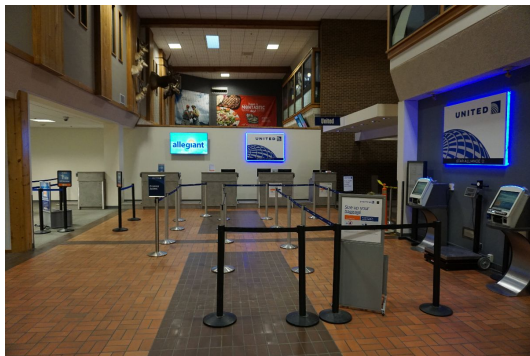
Pictured below:

Top: New TSA Security Checkpoint

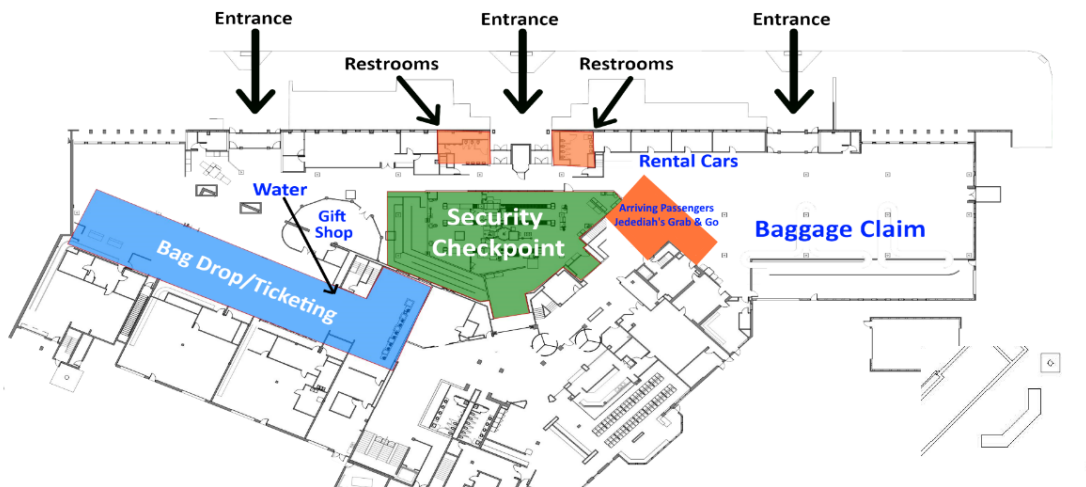
Middle left: New ticketing area

Middle right: New restaurant and bar

Bottom: Airport map



Missoula International Airport



Stay Informed

We've created a place where you can stay up-to-date on the construction taking place at MSO: www.flymissoula.com/construction.

There, you can see photos of our progress, get alerts, read news, and more.

If you have questions, you can reach out to us via email at contactus@flymissoula.com or by text/phone at 406-521-3009.

Stay connected to MSO -- visit our website, or find us on Facebook, Twitter and Instagram!



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